

# STANDARD OF COVERAGE



Philomath Fire & Rescue

REVISED 2021

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## Executive Summary

The Philomath Fire & Rescue District (District) first adopted a Standard of Coverage for Emergency Response (SOC) in 2013. Since the initial adoption of the SOC, the District has faced challenges with measuring the ability of the organization to meet its adopted planned performance measures and targets. These challenges are being addressed in this updated plan along with other organizational improvements discussed later in the report.

Improvements in data collection have enhanced the District's ability to measure performance against the planned performance measures. The District has worked with the Insurance Services Organization and the Oregon State Fire Marshal's Office to create a custom report of incident data specific to our SOC. This report allows staff to quickly analyze performance against adopted standards. Other significant changes in the plan include changes in response area and staffing.

We have also recognized wildland fires and earthquakes as our biggest threats. Our community risk was identified by using the Benton County Community Wildfire Protection Plan. This matrix identifies how wildfires are the greatest risk facing the community. The District is working closely with community partners to improve community resiliency to natural hazards including preparation for potential impacts resulting from a Cascadia Subduction Zone earthquake. The "hardening" of Station 201, with help from the Business Oregon Grant in 2016, was one step the District took toward mitigating this hazard.

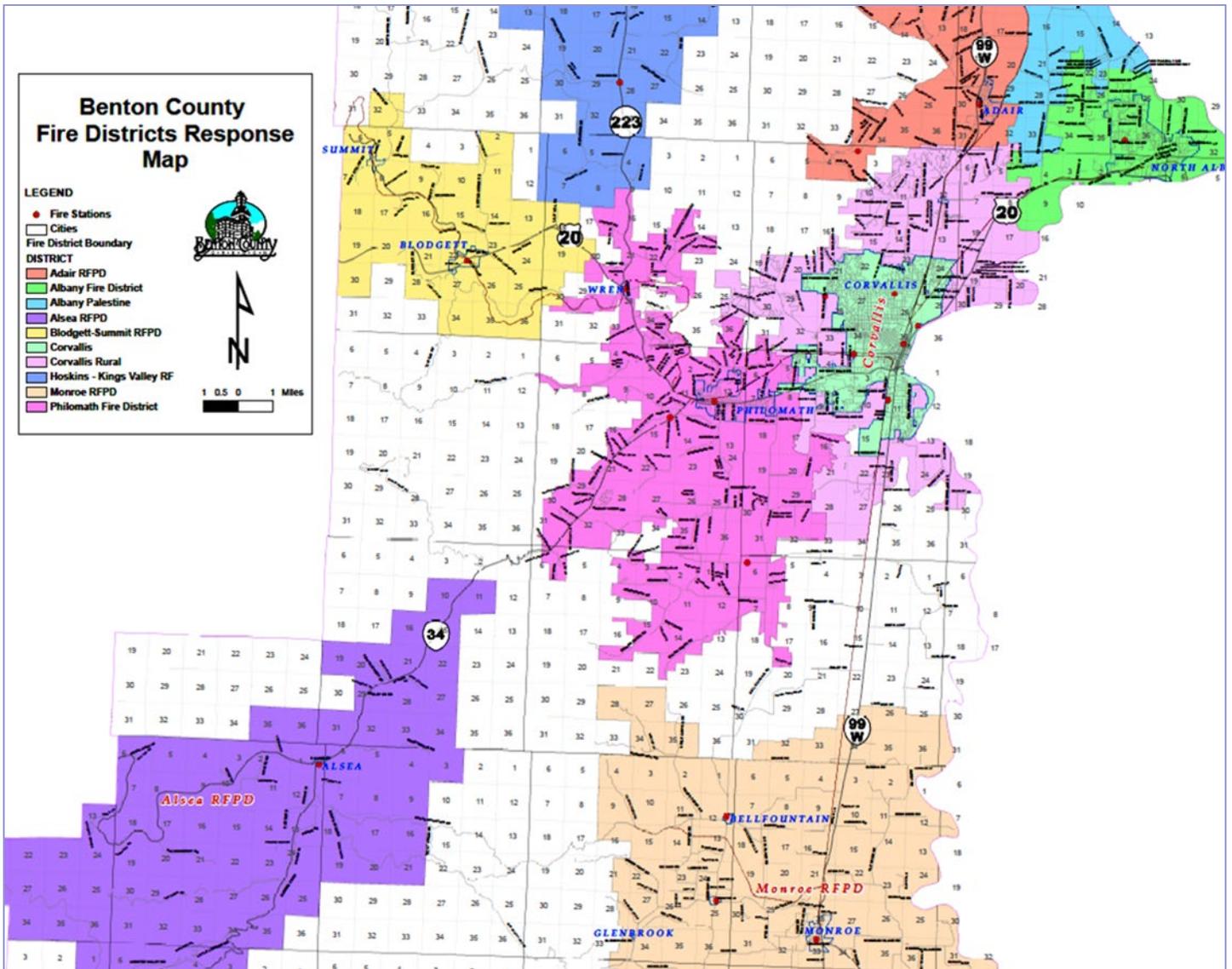
The Minimum Staffing Plan includes data regarding staffing, performance, and emergency response expectations. This information is the benchmark that the agency uses to measure its performance. The District measures performance on three different types of incidents: structure fires, wildland fires and emergency medical incidents. The District further analyzes performance within three primary response zones: urban areas (within the city limits), rural areas, and remote areas, (areas not urban or rural).

The District continues to provide an exceptional level of service for its citizens. This SOC provides measurable goals for performance that the Board of Directors has determined to be the minimum level of service for the community.

## Introduction

Philomath Fire & Rescue is a Special District organized under ORS Chapter 478. The former City of Philomath Fire Department and the Philomath Rural Fire Protection District consolidated as agencies under ORS 198.727 in 1985. In 2002, the name of Philomath Rural Fire Protection District #4 was changed from a numbered District to a named District, Philomath Fire & Rescue.

An elected five-member Board of Directors governs Philomath Fire & Rescue. Board members are either residents or own property within the District boundaries. The Board of Directors meets regularly on the first Monday of most months at 3:00 PM, with exceptions for months with holidays on Monday, subject to quorum availability.



The District covers 58 square miles and has a population of more than 10,000 residents. A larger map of the Fire District can be found on the District's website here: <https://www.philomathfire.com/philomath-fire-rescue-fire-district-map>.

The District provides services from three manned stations.

- Response to medical emergencies as a non-transporting quick-response team
- Response to fire and hazardous-materials emergencies as a primary agency
- Fire and accident prevention through public education, code enforcement, and community involvement

The District responds to a variety of calls.

While it is mostly assumed that the Fire Department responds primarily to fire-related calls only about 20 to 25% of calls relate to fire concerns. Most of the emergency calls for the Fire District relate to medical emergencies.

Common Fire Incidents:

Structural fires	Illegal burns
Alarm activations	Burn complaints
Wildland Urban Interface firefighting	Nuisance fires
Mutual aid to other fire and rescue services	Mutual aid to other fire and rescue services

Common Medical Incidents:

Sick Person (variety of illness)	Falls / Lift Assists
Cardiac Arrest	Stroke
Motor Vehicle Crashes	Chest Pain
Assisting Law Enforcement	Breathing Problems

Paid staff and volunteers train for and provide multiple services other than fire and EMS response, including:

- Heavy extrication for motor-vehicle crashes
- Safety and prevention education to the public
- Fire investigation
- Fire-code enforcement
- Water rescue from the bank and rope rescue at medium to low angles
- Initial response to incidents involving hazardous materials, excluding cleanup.

## Overview

Philomath Fire & Rescue is a combination paid/volunteer Rural Fire District with three stations located within the boundaries of the District, in the heart of the beautiful Willamette Valley, which is southwest of Portland, Oregon.

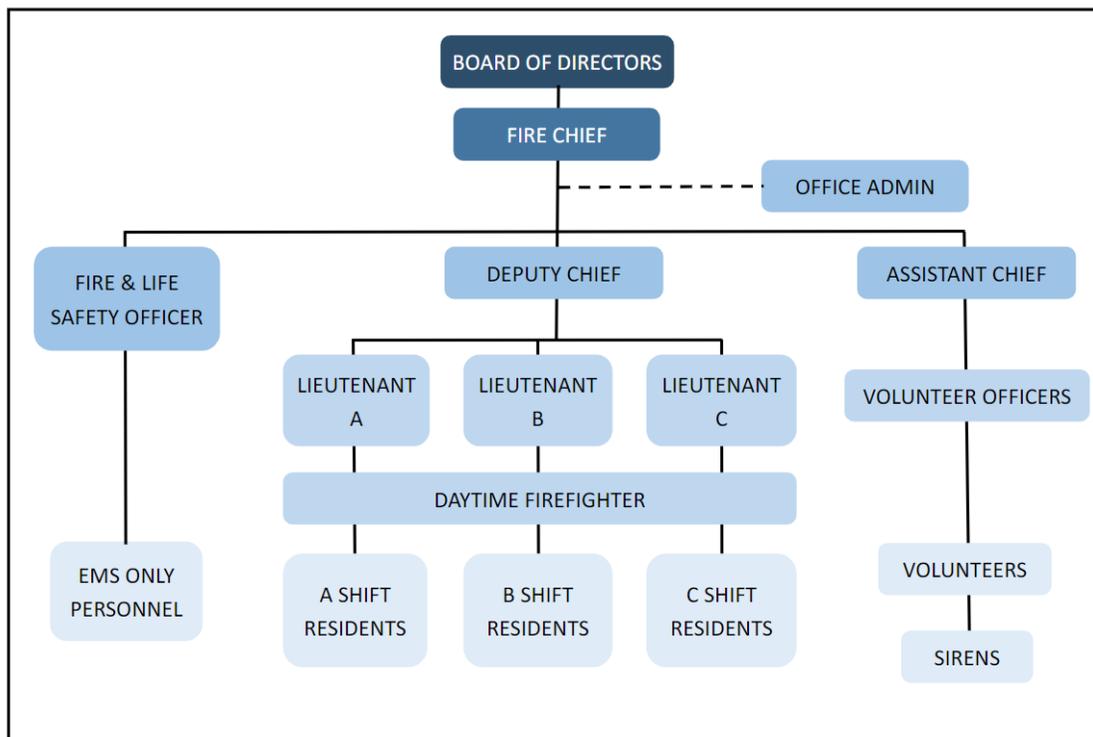
The geographical terrain of the district consists of the valley along which the Marys River flows. The east end of the District is primarily wildland/urban interface, while the west side is rugged, mountainous timberland. In addition to structure fires, medical calls, and motor vehicle accidents, we also respond to wildland fires, logging accidents, and water rescues. Much of the rural District is without hydrants, which adds additional response considerations. Further, the department responds with the Benton County Task Force providing county and statewide mutual aid including automatic aid agreements with neighboring fire Districts. In the last few years, Philomath Fire & Rescue has also responded to multiple wildfire emergencies in the State of California dispatched by the State of Oregon.



## Personnel

Philomath Fire & Rescue has two full-time lieutenants and one full-time Captain, in rotation, that provide emergency services 24 hours a day, seven days a week. Philomath Fire & Rescue also has a Fire Chief, Deputy Fire Chief, Fire & Life Safety Officer, and a Daytime Firefighter that are regularly scheduled to work from 8:00 am to 5:00 pm, Monday through Friday. These positions are supported by six Resident Volunteers who reside at the main station, two Resident Volunteers at Station 202, and two Resident Volunteers at Station 203. Philomath Fire & Rescue also has, on average, 30 volunteers that respond to emergency calls 24 hours a day, seven days a week. Philomath Fire & Rescue is, by definition, a combination emergency service organization.

## PHILOMATH FIRE & RESCUE ORGANIZATIONAL CHART



## **Legal Jurisdiction**

Philomath Fire & Rescue's service area consists of the three-square miles of the incorporated City of Philomath and 55 square miles of unincorporated rural Benton County. The total city and rural protection areas is equal to 58 square miles, with a population of approximately 10,000 people.

## **Budget**

The budget for Philomath Fire & Rescue is derived from a permanent tax rate of \$1.5080 per \$1000 assessed value of improved property located within the District. Grants, bonds, and operating levies are other sources of funding, though these are inconsistent and highly competitive.

In Fiscal Year 2021 – 2022 the Operating Budget for the District is \$2,147,278 for the General Fund and \$389,823 for the GO Bond Debt Services Fund. In 2016, the District was awarded a \$3.5 million 10-year bond. Fiscal Year 2021 – 2022 is the 4<sup>th</sup> year of the bond repayment. At the start of the fiscal year, July 1, 2021, \$2,409,762 is outstanding on the repayment of the GO Bond.

## **Community Impact**

In 2020, the District personnel interacted with more than 2,100 members of our community through emergency response, community outreach and education. The personnel proactively work with community members on Community Risk Reduction. Included in this program is site evaluation for remodels and new construction to help property owners comply with County requirements for access of emergency vehicles and water supply. Personnel also work with community members in the Wildland Urban Interface on wildfire preparedness, including the west-most neighborhood of Wren, who was recognized nationally as an NFPA FireWise USA Program Community (along with Pioneer Village). The District also provides regular First Aid/CPR/AED classes, fire extinguisher training classes, Bloodborne Pathogens training, defensible space programs, and bridge and access programs which seeks to educate owners on the regular checkup of the certification of loads for emergency apparatus access.

## **Mission, Goals, Objectives**

### **Mission Statement**

The men and women of Philomath Fire & Rescue are dedicated to the preservation of property through the prevention and suppression of fire; the protection and care of human life through education, rescue, and treatment; and the development of character through commitment and teamwork.

### **General Goals and Objectives**

#### Administration

1. Provide vision and leadership for the District.
2. Manage fiscal and capital resources in a responsible manner.
3. Adhere to District policies and procedures.
4. Maintain a highly qualified paid and volunteer staff.
5. Review and update the District's Master Plan in accordance with needs of the community served.
6. Maintain an up-to-date Deployment Standard.

#### Personnel

1. Add additional employees as workload and call volume dictate, within fiscal constraints.
2. Maintain a competitive wage and benefit package for paid employees, generally equivalent to similar-sized districts and factoring in considerations associated with geographic location, local costs of living, and funding.
3. Review and supervise paid and volunteer staff in accordance with laws of the State of Oregon and general standards of special service districts.

## Volunteers

1. Continuously provide and recruit volunteers for all three stations
2. Identify areas where volunteer benefits can be improved and implement innovations for recruitment, retention, skills, and position satisfaction as appropriate.

## Building and Land

1. Manage buildings and lands of the District as public resources.
2. Continue to improve facilities in accordance with needs of the community served and within fiscal constraints.
3. Maintain a reserve fund for facility improvement.

## Fire and Rescue Equipment and Apparatus

1. Manage District equipment and apparatus as public resources.
2. Maintain and improve equipment and apparatus in accordance with needs of the community served and fiscal constraints.
3. Maintain a reserve fund for apparatus maintenance and replacement.

## Fire and Rescue Services

1. Respond to incidents to the best ability of the District.
2. Teach citizens to be aware of fire and other hazardous risks and how to minimize exposure.
3. Provide training opportunities for paid and volunteer staff.
4. Recruit, train, and maintain a staff of volunteers and paid employees capable of responding to a variety of incident types.

## Emergency Medical Services

1. Respond to incidents to the best ability of the District.
2. Teach first aid and cardio-pulmonary resuscitation to citizens.
3. Train volunteer responders to be, at a minimum, providers of basic life-support health care.
4. Provide training opportunities for emergency medical responders and emergency medical technicians.
5. Provide new equipment as needs and technology dictate.
6. Continuously provide and recruit community volunteers capable of providing emergency response.

## Facilities

The District operates out of one main station, Station 201 located at 1035 Main Street, and two substations, Station 202 located at 34925 Wren Rd, and Station 203 located at 25700 Llewellyn Rd, Corvallis.

# Philomath Fire & Rescue

# Standard of Coverage 2021

## Station 201

### 1035 Main Street Philomath, OR

Station 201 is the main station and houses the majority of the apparatus, including the 2018 Aerial Engine. Response from Station 201 covers the City of Philomath as well as the rural areas surrounding.



## Station 202

### 34925 Wren Rd Philomath, OR

Station 202 houses a Type III Interface Engine and Type III Brush Rig. These vehicles are capable of responding to medical and fire calls, both in the city and in the Wildland Urban Interface. A Response SUV is housed at 202 as well, used for medical response in the rural areas to the west of Philomath.



## Station 203

### 25700 Llewellyn Rd Corvallis, OR

Station 203 houses a Type I Engine and a Type I Tender, as well as a Pick-up Truck for fire response. These vehicles are geared toward response in rural areas and are also helpful for response to areas in the Wildland Urban Interface. Station 203 houses up to two Resident Volunteers for quicker response to the southern part of our Fire District.



The District has five remote water sites. They are placed in the following locations:

1. the intersection of Decker and Bellfountain roads
2. on Joseph Lane
3. on Priest Road
4. at Wren Hill Estates
5. at the end of Daisy Drive

The District relies on hydrants to supply a pressurized water system within the city limits.

The District also responds to calls for emergency medical service in unprotected areas of Benton County that are within 5 miles of the District's boundary, as well as to the top of Mary's Peak.

# Philomath Fire & Rescue

# Standard of Coverage 2021

## Resources

### Station 201 at 1035 Main Street Apparatus



# Philomath Fire & Rescue



Air Trailer - Cascade System, filling station and extra bottles

# Standard of Coverage 2021



Mass-Casualty Incident Trailer



261- 2017 Ford F550 Brush Truck

## Station 202 at 34925 Wren Road Apparatus



221 - 2017 KME/Ford F450 Rescue



265 - 1990 BME/International Type 4 Engine

## Station 203 at 25700 Llewellyn Road Apparatus



233 - 2008 BME/International Type 1 Engine



263- 2007 Ford F450 Brush Truck

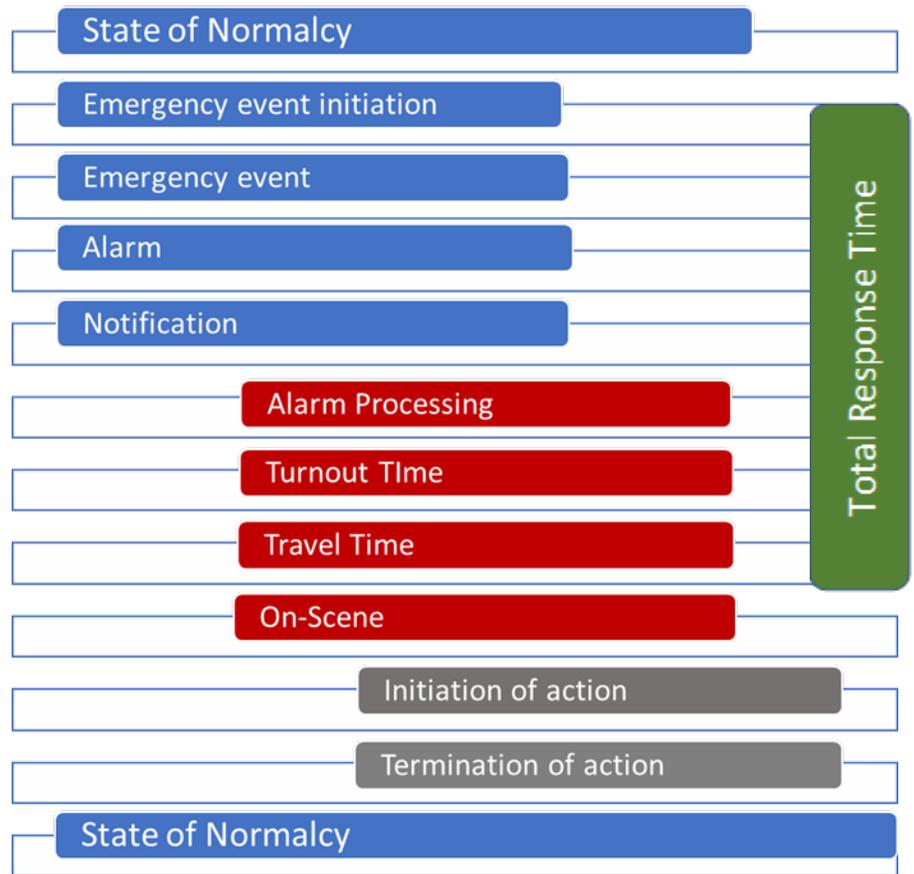


244 - 2007 BME-Kenworth 3,000-gallon Water Tender

## Cascade of Events:

The cascade of events is the sum of the individual elements of time beginning with a state of normalcy and continuing until normalcy is once again returned through the mitigation of the event. The elements of time that are important to the ultimate outcome of a structure fire or a critical medical emergency begin with the initiation of the event. For example, the first on-set of chest pain begins the biological and scientific time clock for heart damage irrespective of when 911 is notified. Similarly, a fire may begin and burn undetected for a period of time before the fire department is notified. The emergency response system does not have control over the time interval for manual recognition or the choice to request assistance.

Therefore, the Fire District utilizes quantifiable hard data points to measure and manage system performance. These elements include alarm processing, turnout time, travel time, and time spent on scene. An example of the Cascade of Events and the elements of performance utilized by the District is below.



## ISO Summary

Insurance Services Office is the principal provider of insurance underwriting, rating, and statistical information to the property and casualty insurance industry in the United States. ISO collects information about a community's public fire protection and analyzes the data using its Fire Suppression Rating Schedule which quantifies the community's fire suppression resources. Fire departments are evaluated on communications, water supply, personnel, training, and equipment. ISO then assigns a public protection classification (PPC) based on those resources, from Class 1 to Class 10, Class 1 represents the best public protection.

The formulas homeowner's insurance companies use to determine their insurance rates are complex and constantly changing. But all other things being equal, a lower PPC score for your area may translate to a lower homeowner's insurance premium, as it means your home is at a lower risk for serious fire damage. Home insurance companies may offer lower rates if you have a lower ISO rating.

However, how your rating impacts your homeowner's insurance premium varies by insurer, and it's often only one of many factors it considers with regards to fire safety. For example, some companies will ask about your home's proximity to a fire station or fire hydrant, as well as whether you have a fire alarm or sprinkler system.

Also, some insurers do not use ISO's score to set homeowners' premiums at all. Instead, they use their own metrics based on factors like historical fire data.

The relationship between ISO PPC and insurance rates is complex. Based on experience and evaluation, the cost benefit of improving the District's ISO PPC rating is in the best interest of the District and its patrons. The District is currently (Summer 2019) under evaluation by ISO PPC and is awaiting the results. Those results will be made public as soon as they are released.

The full ISO report can be found on our website: <https://www.philomathfire.com/insurance-services-office-iso-information>.

## Agency Partners

The District relies on a variety of partners to fulfill its mission. They include:

- Corvallis Fire Department provides ambulance transport, technical rescue, confined-space rescue, and water-rescue services.
- Benton County Search and Rescue, under the auspices of the County Sheriff, provides search-and-rescue services.
- The State of Oregon, through the Linn Benton HazMat Region 5 Team, provides any hazardous-materials response beyond the District's capabilities.
- Corvallis Fire and Monroe Fire provide automatic aid for structure fires under established agreements.
- Fire agencies in Benton, Linn, and Polk counties also provide general mutual aid for a variety of calls.
- Oregon Department of Forestry responds to wildland fires in the District.

## District Risk Assessment/Hazard Analysis/Topographic Characteristics

The Federal Emergency Management Agency (FEMA) defines mitigation as *"any sustained action taken to reduce or eliminate long-term risk to life and property from a hazard event."* The Benton County Natural Hazards Mitigation Plan was developed to reduce future loss of life and damage to property resulting from natural hazards.

By developing and maintaining an approved Natural Hazards Mitigation Plan we also stay compliant with State and Federal law and remain eligible to apply for pre-and post-disaster funding.

It is impossible to predict exactly when natural hazards events will occur, or the extent to which they will affect the community. But with careful planning and collaboration among public agencies, private sector organizations, and community members, it is possible to minimize the losses that can result from natural hazards.

In July 2016, the Board of Commissioners formally adopted the Natural Hazards Mitigation Plan. In October 2020, a progress report on the implementation of the plan was developed. Both are listed in "Support Documents" on the Benton County Natural Hazards Mitigation site:

<https://www.co.benton.or.us/sheriff/page/natural-hazards-mitigation-plan-nhmp>

## Development and Population Growth

The number of units listed below is based on 3,745 tax accounts recorded by the Benton County Tax Assessors Office for the District. Associated population estimates are based on 2.98 persons per household as figured by the Census Bureau in 2000.

<b>Number</b>	<b>Type</b>	<b>Estimated Population</b>
2650	Single-family dwelling	7,897 persons
85	Multi-family (231 dwellings)	755 persons
12	Multi-family Apartments (489 dwellings)	1457 persons
650	Mobile homes	1,937 persons
26	Assembly (Churches, Restaurants, etc.)	
137	Business/Mercantile	
36	Industrial	
5	Storage	

### **Urban Growth Boundary and Impact:**

The Process of forecasting future development changes in the city limits requires periodic conversations with the city. Based on needs, the economy, and development, the land annexed from the UGB into the city can happen at any time.

### **Commercial or industrial development being planned:**

Lepman (RV park, Self-Storage, Flex business park - N 19<sup>th</sup> to Main St area of old mill site)

Corvallis Clinic (Main St)

Northernwood (Alyrica campus on N 19<sup>th</sup> St)

Business and Medical Park on Main St

### **Housing developments being planned or under construction:**

Mill Crossing (under construction)

Newton Creek (under construction)

Pippa Ln (under construction)

Habitat Housing (under construction)

Fawn Meadows (under construction)

Wren Hills Estates – Phase III (on-going)

19<sup>th</sup> and Chapel Triplex townhomes (planned – four triplex townhomes – 12 units)

Forest Meadows MHP Expansion (planned – 64 sites)

## Response Performance Statistics

The District's average response time, from the time a call is received until District personnel are leaving a station, has dropped from a high of 5.02 minutes in 2010 (before 24-hour shifts were implemented in 2017) to 1.64 minutes in 2020. In the same time period, our call volume rose from 551 calls to 769 calls.

### **CONSIDERATIONS:**

In this guideline, the term Officer refers to the designated Duty Officer or their designee.

**Safety-** Personnel safety is a core value at Philomath Fire & Rescue and is the Officers' priority when making decisions.

**Risk Management-** Life safety of our patrons and citizens in the greater community are the highest priority. We will compromise other considerations when necessary to affect a timely, appropriate response when a life is at risk.

**District Needs-** We will do what we can to honor all automatic aid and mutual aid agreements while ensuring that the citizens who fund our operations are covered.

**Location of Call-** The Fire District, our EMS response area and our automatic aid/mutual aid area is geographically diverse. The location of the call should be considered when committing resources.

**Training, Experience, and Ability of Responders-** Consider the training and experience of personnel as well as the current capabilities of personnel.

**Available Resources-** Officers should be aware of the status of District apparatus and personnel. Staff will notify Officers and District personnel of staffing changes. Officers should also consider the availability of mutual aid apparatus when making response decisions.

**Communications-** It is important for the officers to be aware of changes in the District's response capabilities. It is the responsibility of the officer to know what the day-to-day status of apparatus is by utilizing the information provided. Officers may request additional reporting to ensure that information is properly and completely passed along. Officers are also responsible for communicating pertinent changes that occur during their shift to all relevant personnel, including Chief Officers and staff.

## Risk Assessment Relating to Staffing

### **Personnel Resource Components**

Variables in standard response associated with staffing:

#### **Station 201:**

Evening and weekend volunteer response is within acceptable limits. Weekday volunteer response is generally low. Many volunteers work 8:00 AM to 5:00 PM and are either too far away to respond or have challenges leaving work to respond.

Station 201 has four paid personnel on duty from 8:00 am to 5:00 pm Monday through Friday in addition to one paid firefighter on a 24-hour shift and one volunteer resident. Vacations are scheduled to maintain a minimum staffing of two personnel on duty. Schedules for time off associated with major holidays are arranged to maintain a minimum staffing of two personnel. Station 201 responds to all calls within the District.

## Station 202:

Evening, weekend, and weekday volunteer response is slower than weekday response due to the lack of volunteers in this geographical area. Station 202 does have two Resident Volunteers that respond after-hours. Station 201 also responds into this area to augment the response.

## Station 203:

Evening, weekend, and weekday volunteer response is slow due to the lack of volunteers in this geographical area. Station 201 responds to all calls in this area. Station 203 does not have paid personnel.

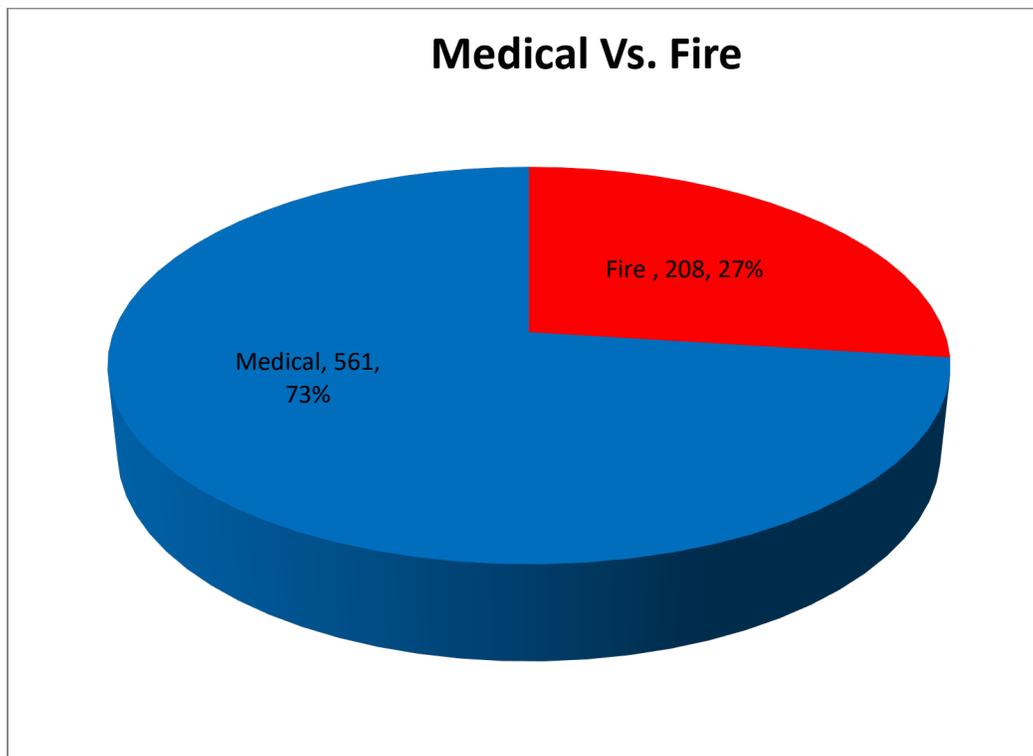
## Automatic Aid Agreements

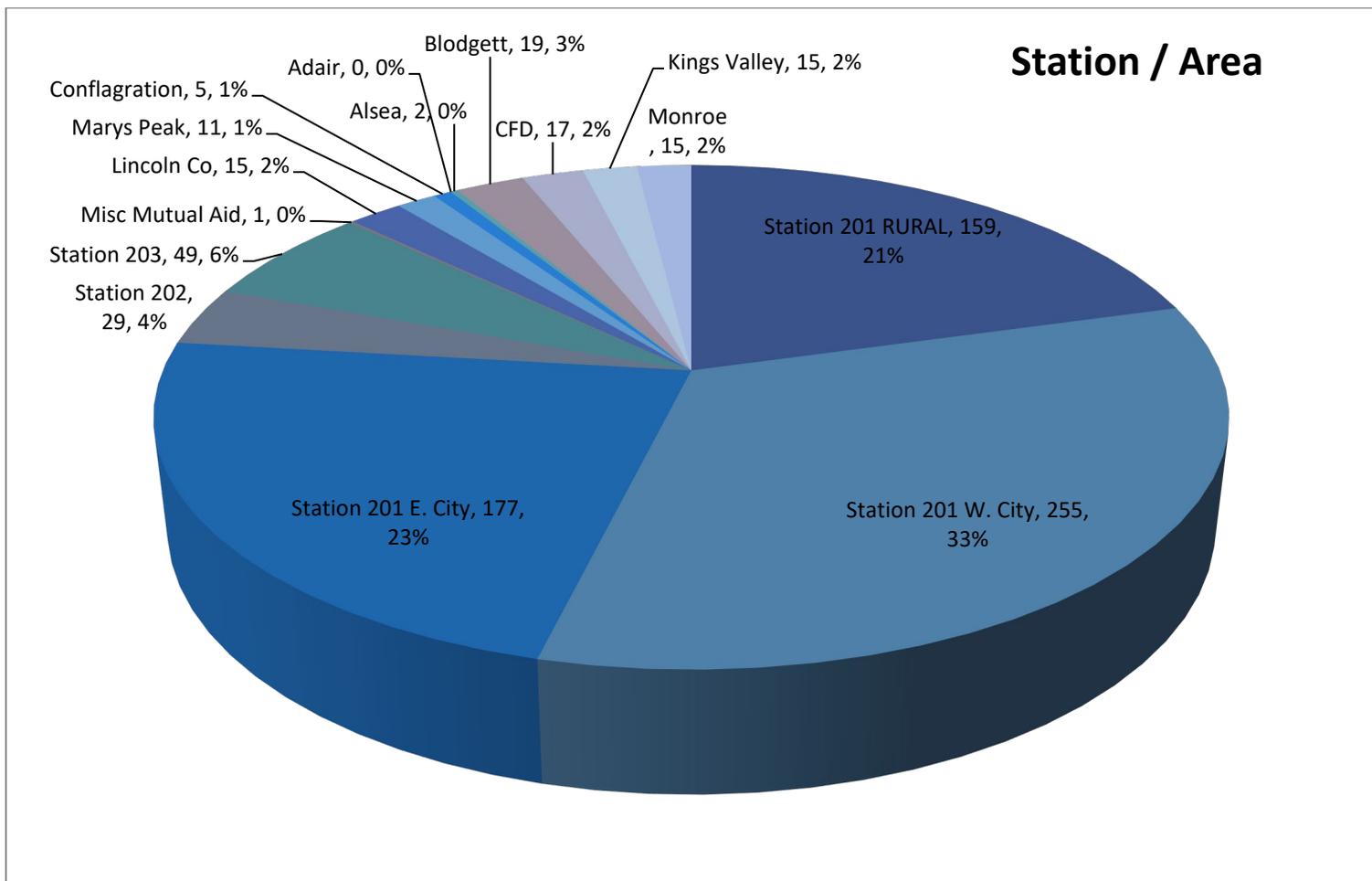
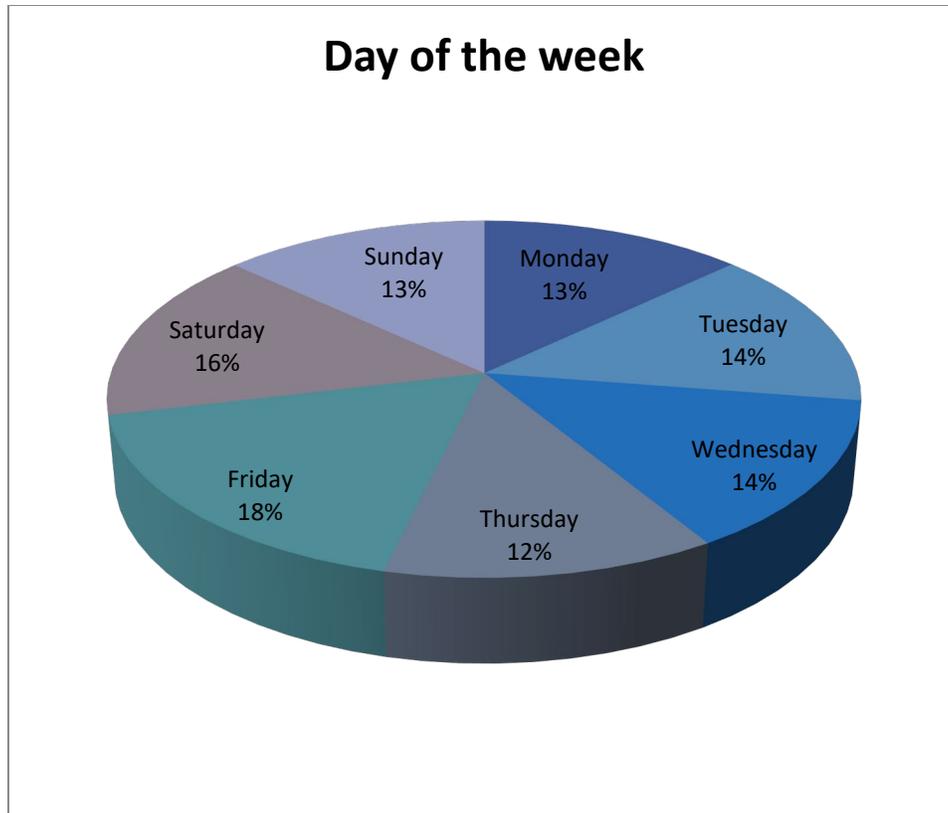
To compensate for the variables that can occur in volunteer staffing, the District has entered into automatic-aid agreements for response on all first-alarm structure fires with the service areas of the Corvallis Fire Department and the Monroe Rural Fire Protection District. These agreements provide for response by an engine company from each agency on all first-alarm structure fires in the City of Philomath. These agreements also provide for response of a water tender from the City of Corvallis Fire Department and a water tender from the Monroe Fire Department for all first-alarm structure fires that occur in the rural areas of the District.

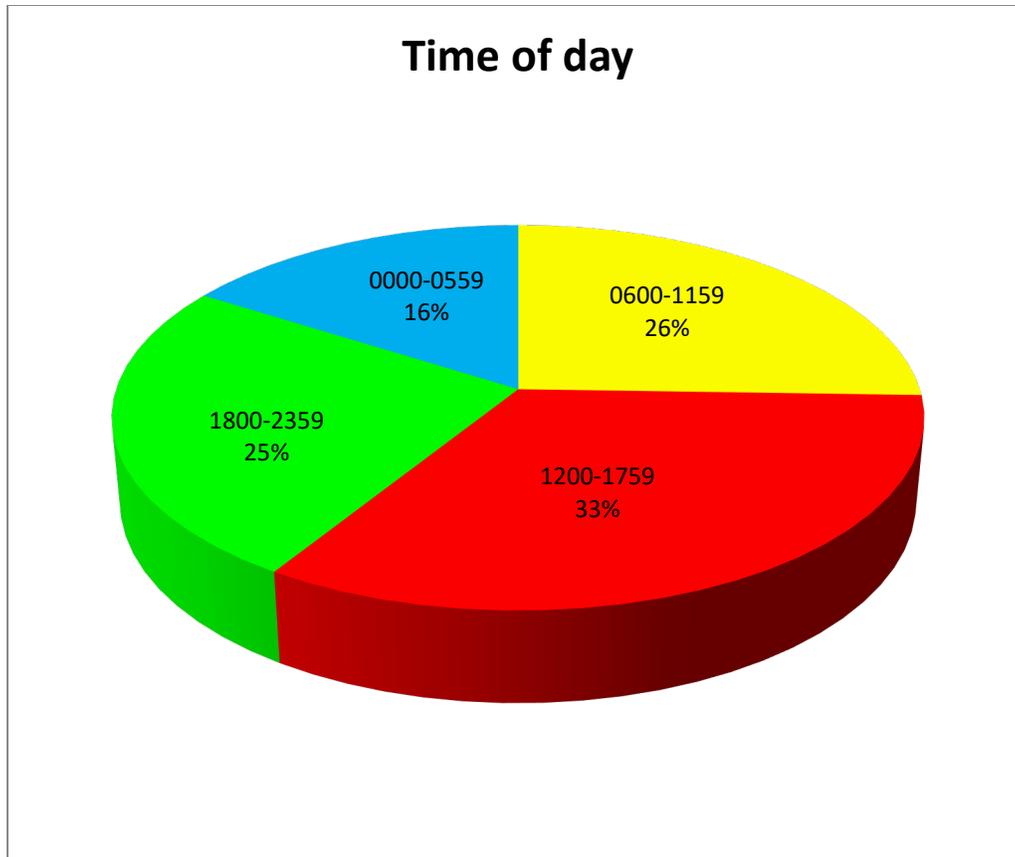
## Mutual-Aid Agreements

The District has mutual-aid agreements with all fire protection agencies in Benton, Linn, and Polk counties for response to natural or man-made disasters.

## Incident charts (2006-2020)





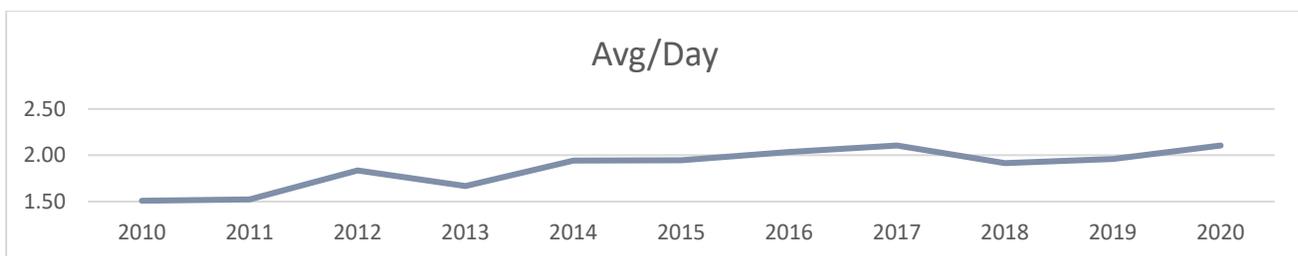


**Probability Analysis**

There are many different methods for conducting a probability analysis. It is important that the method selected is appropriate for the community and the agency involved. For the purposes of developing the District’s Deployment Standard, the method of average calls per day is used.

The following information references calls for service over the last ten years and establishes a calls-per-day average.

	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020
<b>Medical</b>	414	451	540	464	533	551	602	588	511	549	561
<b>Fire</b>	137	105	130	145	176	160	141	181	189	167	208
<b>Total</b>	551	556	670	609	709	711	743	769	700	716	769
<b>Avg/Day</b>	<b>1.51</b>	<b>1.52</b>	<b>1.83</b>	<b>1.67</b>	<b>1.94</b>	<b>1.95</b>	<b>2.03</b>	<b>2.11</b>	<b>1.92</b>	<b>1.96</b>	<b>2.11</b>



## Minimum Staffing / Apparatus Level In District

Requests for Mutual/Auto aid shall be at the discretion of the officer in charge. Apparatus responding from Station 201 should be replaced by a move-up from a sub-substation as soon as possible.

### **Staffing Definitions** (These are minimums)

#### **Ladder Company:**

- 1- Fire Officer
- 1- Aerial Operator
- 1- Entry Cleared Firefighter

#### **Engine Company:**

- 1- Fire Officer
- 1- Pumper Operator
- 1- Entry Cleared Firefighter

**Tender Company:** Tender Operator (and Tender Aide if available.)

**Brush Truck Crew:** 1- Wildland Firefighter and 1- Brush Truck Operator

**Rescue Squad:** 1- EMT or higher and 1- Apparatus Operator

**Ambulance/Medic:** 1- EMT-Advanced or higher and 1- EMT/Apparatus Operation

**Duty Officer:** 1 Lieutenant or above in a staff vehicle

### **Conflagration Response:**

Philomath Fire and Rescue will make every effort to assist the State of Oregon with conflagrations if possible. We will send following apparatus on state deployments providing that District Coverage can still be met, and proper staffing can be attained:

- 1- Taskforce/Strike Team Leader
- 1- Brush Truck Crew or Tender Company
- 1- Engine Crew

### **Automatic Aid with Structural Fire Protection Agencies:**

#### **Corvallis:**

- 1- Ladder Company

#### **Monroe RFPD, Blodgett-Summit VFD, and Hoskins-Kings Valley VFD:**

- 1- Duty Officer
- 1- Engine Company

We will also send one Tender, with Tender Operator, to BSVFD and HKVVFD with proper staffing.

### **Mutual Aid with Structural Fire Protection Agencies:**

All fire apparatus shall have an Officer, Operator, and one Entry Cleared Firefighter to respond. Personnel taking specialized equipment out of District must be trained in its use.

### **Mutual Aid with ODF in Structurally Unprotected Areas:**

Philomath Fire and Rescue responds to fire calls in these areas per request if the District's coverage needs will be met. Property owners will be billed for apparatus, personnel, and standby coverage at the current state rate for the extinguishment of the fire.

### **MVA Extrication Response Out-of-District in Structurally Unprotected Areas:**

- 1- Duty Officer
- 1- Extrication Apparatus (251 or 231)

### **Mass Casualty Incident Out of District in Structurally Unprotected Areas:**

- 1- Duty Officer
- 1- Rescue Squad

## Fire Chief Summary and Recommendations

While great improvements have been made since adoption of the original Standard of Coverage in 2013, there are still opportunities for improvement of service delivery and data collection. During the update and review of the Standard of Coverage document District staff identified the following recommendations to further enhance service delivery.

### Emergency Response:

1. Benton County Voters passed the 911 Service District Tax in 2019. Currently, calls for service are processed through the Corvallis Rural Communication Center; yet radio communications remain spotty at best throughout the District and create challenges for firefighters in the field. A non-biased radio study needs to be performed in the county and known weak spots need to be addressed. Also, monitored, countywide tactical channels need to be established to protect personnel.
2. Increased development within the District and surrounding areas may impact response reliability in the future. Benchmarks for response reliability should be established and monitored for compliance. Increasing emergency calls may necessitate the addition of peak activity staffing.
3. The District has three operational fire stations with two of the stations served by volunteers and the main station on Main Street (Station 201) served by a combination of career and volunteer staffing. Career staff from Station 201 respond to all incidents regardless of station response area. Response data for each station service area should be evaluated independently to provide feedback to volunteer personnel as well as to monitor regional needs and response trends.
4. The District works closely with neighboring agencies to provide a “closest-resource” response to emergency incidents. District staff should continue to enhance coordinated service within the region particularly Blodgett-Summit RFPD and Hoskins-Kings Valley RFPD. Additionally, staff should monitor mutual aid received and provided as part of its data reporting.
5. Maintenance of volunteer staffing and response reliability should be a priority for Stations 202 and 203.
6. The District should evaluate the failure to meet response requirements for rural wildfire responses and develop a mitigation plan to improve performance.

## Preparedness:

1. The District should enhance local resilience to natural disasters with a focus on wildfire, flooding, weather, and earthquakes. The District should support local and regional efforts to enhance development and building codes which improve community resilience.
2. The District should train a cadre of personnel to perform building inspections to meet the needs of our growing business community.
3. The District shall evaluate emergency response data to identify opportunities to reduce community risk and prevent injuries.
4. The District should work with other local stakeholders to establish expanded medical care options for the community.

## Training:

1. The District should ensure career and volunteer staff receive the necessary training to perform the essential functions of their job and are prepared for advancement. Volunteer training should provide opportunities for volunteers to become apparatus operators and officers within the organization. Classes should be offered at least biennially.
2. The training trailer needs to be replaced with a live fire training tower. The District should execute the established Master Plan and monitor its progress.

## Summary

The Standard of Coverage identifies key areas of performance the District can measure using available data and analytics. More importantly, the document establishes the level of service the District will provide residents. Performance benchmarks are evaluated at least annually to determine compliance with adopted standards. Recommendations within the plan will be incorporated in District goals and strategic plans. The District would like to recognize all of the members of the organization who work tirelessly to provide exceptional services to our community.